online

by premier software

access anytime, anywhere.

Online by Premier Software (Online)

is a completely customisable web-suite which allows your clients to book their appointments, spa days, complete membership sign-ups and purchase gift vouchers around the clock at a time to suit them.

Developed in partnership with Core by Premier Software (Core) clients, Online is a direct response to the industry, providing you with the tools you need to create a smooth and seamless customer journey.

Continual Product Development (CPD)

With new functionality constantly being added, Premier are invested in continual product development, listening to industry trends and client feedback to ensure it's always one step ahead.

Premier Payment Gateway

Premier have partnered with Monek Limited to provide you with a smooth payment integration for a seamless service, and excellent rates for your online transactions. Please speak to your account manager for further information.

Customised Branding

Replicate the user experience your clients receive at the spa, with a customised portal complete with your company's logo and branding.

From colour themes and personalisation, to seamless integration with your website, each process has been designed to help provide clients with an environment they feel most comfortable in.

Gift Vouchers

Online enables you to retail gift vouchers on your website, maximising your revenue. You can either design your own through Online and send as an e-voucher or post your branded gift cards direct to the recipient.

Appointment Booking

Offer up-to-date appointment availability based in real-time, thanks to Core's integration with Online. Bookings can be made based on location, staff, rooms and equipment and can be streamlined through populated links.

Upon completion of booking, Online will send out a customised confirmation email to you and your client, ensuring there is little room for error or double-booking.

Class and facility booking is also available.

Mobile Diary

With Premier's mobile dairy, your team can view and manage their own schedules on the go.

This helps to streamline the customer journey by allowing the client's next appointment to be booked in the treatment room, removing the need to queue at reception.

Spa Day Booking

Spa Day booking enables clients to book spa days online and can be completed for a group of people. Once secured, each group member can complete their details prior to arrival.

Spa day availability can also be restricted to certain times of the day or days of the week, giving you complete control.

Membership Sign-Up

If your business has leisure facilities, Online has the ability to enable membership sign-ups, maximising opportunities to grow your business while creating a more streamlined service.

This paperless enrolment service includes instant bank account and postal address verification.*

* Additional costs will apply.

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