

Eden Day Spa at Hoar Cross Hall

Hoar Cross Hall Works To Premier Standards

The Eden Hall Day Spa at Hoar Cross Hall has been a longstanding client of Premier Software and was instrumental in assisting us in developing our ground-breaking **Premier Spa+** program.

The standards of excellence required at Eden Hall as well as the volume of clients and stock involved has ensured that **Premier Spa+** became an industry gold-standard within weeks of its launch. **Premier Spa+** now works with the Hoar Cross Hall group to accurately schedule over sixty therapists within fifty treatment rooms each day.



The contract was awarded to Premier Software because the ground-breaking system is easy for all therapists to use, can instantly avoid double-bookings and ensures that clients have been allotted the right rooms and therapist for their treatment, without room for human error.

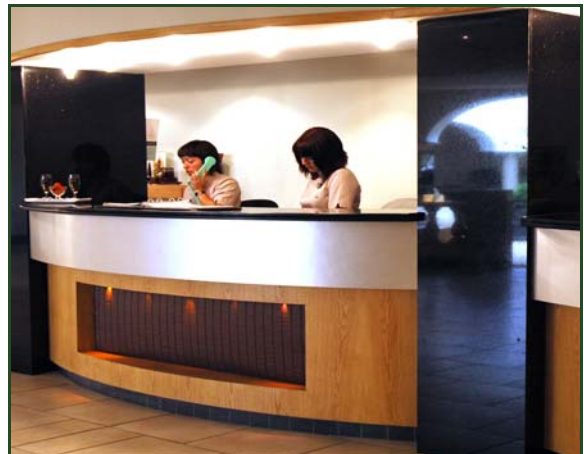


“One of the most prestigious Spas in the UK”

Lecci Clark, Therapy Manager for the Eden Hall Day Spa at Hoar Cross said, “Our spa is one of the most prestigious in the UK and with thirty two therapists, twenty four rooms and a mother and baby room we just couldn’t afford to make the mistakes often associated with paper systems.”

World Class Software

Premier Spa+ is a world-class scheduling and management reporting system that is designed to be both easy to operate and yet able to create significant management reports at the touch of a button. The Hoar Cross Hall group joins an expanding portfolio of impressive clients that includes the Urban Retreat at Harrods, Champneys, Starwoods and the Sheraton Group



“An outstanding beacon of spa excellence”

Chris Mallen, Director of Premier Software said of the win, “Hoar Cross is an outstanding beacon of spa excellence in the UK and we are delighted that they recognized the competitive advantage our software offers their business.”



“The software is easy to use “

“The software is easy to use for all our therapists and very easy to view each day to understand exactly which treatments are being undertaken each day, which makes my job much easier!” said Lecci



Software employed across the group

Not only does **Premier Spa+** offer error-free bookings, but the stock control and management reporting functions have been actively employed across the group. The retail area at the Eden Hall Day Spa works with the software to automatically record all sales, track stock control and to see which therapist is the top sales person each month, ensuring that both treatment and retail sales stay on track.



The Eden Hall Day Spa contract consists of a significant number of licenses, making the group one of the largest users of **Premier Spa+** and reinforcing Hoar Cross Hall as one of the most important spa players in the UK.

From strength to strength

“We are delighted that Hoar Cross is going from strength to strength and we feel that **Premier Spa+** is playing its part in their success,” said Chris.



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